



AFRIKA KOMMT! 2026-2028

An Initiative of German Industry for Future Leaders from Africa

Overall remarks: AFRIKA KOMMT! is a [fellowship position](#) in Germany in which, alongside making meaningful contributions, the primary focus is on your professional development and learning.

Fellowship Profile:

Fellow as User Feedback Analyst with LLMs (m/f/d)

Company: ID: AK15_SAP_07	SAP SE / Product Experience	
Education:	Bachelor's degree in computer science, (business) informatics, engineering, statistics, or related fields of study	
Professional Experience:	Compulsory: <ul style="list-style-type: none"> Solid hands-on experience or strong academic/practical exposure to Data Science and AI, including Natural Language Processing (NLP) Proficiency in Python for data analysis and working knowledge of SQL for handling and analyzing larger datasets. Hands-on mentality with a proactive approach to learning and taking on new challenges. Excellent communication skills to effectively present findings and collaborate with cross-functional teams. Ability to work independently as well as in a team-oriented environment. Willingness and motivation to further develop skills in applied AI, LLM-based analysis, and modern feedback analytics within a structured learning environment. 	
Maximum years' experience needed:	Graduate / work experience 2 – 5y <input checked="" type="checkbox"/>	Or other:
Additional Qualifications	<ul style="list-style-type: none"> Familiar with cloud analytics environment (such as Databricks) is a plus. First exposure to or interest in RAG Stacks English language skills are mandatory 	
Country Focus:	All African nationalities	
Division / Location / Department:	<ul style="list-style-type: none"> Product Experience / Walldorf (Germany) Global Adoption & Experience CoE Product Experience Engineering Team 	
Planned Tasks & Activities:	<ul style="list-style-type: none"> Analyze user feedback using advanced technologies including LLMs and AI. Extract meaningful insights from user feedback data to identify patterns, trends, and areas of improvement. Contribute to the development and implementation of feedback analysis methodologies and strategies. Model Evaluation and research on latest NLP/LLM approaches Create reports, presentations, and visualizations to effectively communicate findings Prompt Engineering for automated reporting capabilities Collaborate with developers and other team members to enhance existing feedback analysis systems. Conduct research and experiments to explore new techniques and approaches for user feedback analysis. Contribute in the further development of our AI driven insights generation platform PXInsights 	
Remarks:	N/A	

