



AFRIKA KOMMT! 2026-2028

An Initiative of German Industry for Future Leaders from Africa

Overall remarks: AFRIKA KOMMT! is a [fellowship position](#) in Germany in which, alongside making meaningful contributions, the primary focus is on your professional development and learning.

Fellowship Profile:

Fellow as User Feedback Analyst with LLMs (m/f/d)

Company: ID: AK15_SAP_07	SAP SE / Product Experience				
Education:	Bachelor's degree in computer science, (business) informatics, engineering, statistics, or related fields of study				
Professional Experience:	<p>Compulsory:</p> <ul style="list-style-type: none"> • Solid hands-on experience or strong academic/practical exposure to Data Science and AI, including Natural Language Processing (NLP) • Proficiency in Python for data analysis and working knowledge of SQL for handling and analyzing larger datasets. • Hands-on mentality with a proactive approach to learning and taking on new challenges. • Excellent communication skills to effectively present findings and collaborate with cross-functional teams. • Ability to work independently as well as in a team-oriented environment. • Willingness and motivation to further develop skills in applied AI, LLM-based analysis, and modern feedback analytics within a structured learning environment. 				
Maximum years' experience needed:	Graduate / work experience 2 – 5y	Or other: <input checked="" type="checkbox"/>			
Additional Qualifications	<ul style="list-style-type: none"> • Familiar with cloud analytics environment (such as Databricks) is a plus. • First exposure to or interest in RAG Stacks • English language skills are mandatory 				
Country Focus:	All African nationalities				
Division / Location / Department:	<ul style="list-style-type: none"> • Product Experience / Walldorf (Germany) • Global Adoption & Experience CoE • Product Experience Engineering Team 				
Planned Tasks & Activities:	<ul style="list-style-type: none"> • Analyze user feedback using advanced technologies including LLMs and AI. • Extract meaningful insights from user feedback data to identify patterns, trends, and areas of improvement. • Contribute to the development and implementation of feedback analysis methodologies and strategies. • Model Evaluation and research on latest NLP/LLM approaches • Create reports, presentations, and visualizations to effectively communicate findings • Prompt Engineering for automated reporting capabilities • Collaborate with developers and other team members to enhance existing feedback analysis systems. • Conduct research and experiments to explore new techniques and approaches for user feedback analysis. • Contribute in the further development of our AI driven insights generation platform PXInsights 				
Remarks:	N/A				

