



AFRIKA KOMMT! 2025-2027

An Initiative of German Industry for Future Leaders from Africa

Overall remarks: AK is a fellowship position i.e. Alongside making meaningful contributions, the primary focus is on your professional development and learning.

Profile Name: User Feedback Analysis with LLMs

Company: SAP SE ID: AK14_SAP_06	SAP SE / Business sector	
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Education:	<ul style="list-style-type: none"> - Bachelor degree in computer science, (business) informatics, engineering, statistics, or related fields of study
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Professional Experience:	<ul style="list-style-type: none"> - Extensive experience in Data Science & AI, including an understanding of Natural Language Processing (NLP); - Proficiency in Python for data analysis and SQL to handle significant volumes of data - Strong analytical and problem-solving skills with the ability to extract insights from data sets. - Hands-on mentality with a proactive approach to learning and taking on new challenges. - Excellent communication skills to effectively present findings and collaborate with cross-functional teams. - Ability to work independently as well as in a team-oriented environment.
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Maximum years' experience needed:	Graduate / work experience 1-4y	Other
	<input checked="" type="checkbox"/>	

Additional Qualifications:	Experience in: <ul style="list-style-type: none"> - Familiar with cloud analytics environment (such as Databricks) is a plus. - Practical application in RAG Stacks is a plus - English language skills are mandatory
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Country Focus: All nationalities	- All nationalities
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Division / Location / Department:	Product Experience / Walldorf <ul style="list-style-type: none"> - Global Adoption & Experience CoE <ul style="list-style-type: none"> o Product Experience Engineering Team
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Planned Tasks & Activities:	<ul style="list-style-type: none"> - Analyze user feedback using advanced technologies including LLMs and AI. - Extract meaningful insights from user feedback data to identify patterns, trends, and areas of improvement. - Contribute to the development and implementation of feedback analysis methodologies and strategies. - Model Evaluation and research on latest NLP/LLM approaches - Create reports, presentations, and visualizations to effectively communicate findings - Prompt Engineering for automated reporting capabilities
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	<ul style="list-style-type: none">- Collaborate with developers and other team members to enhance existing feedback analysis systems.- Conduct research and experiments to explore new techniques and approaches for user feedback analysis.- Contribute in the further development of our AI driven insights generation platform <i>PXInsights</i>
Remarks:	