




# AFRIKA KOMMT! 2021-2023

An Initiative of German Industry for Future Leaders from Africa

## Candidate Profile

<b>Company:</b>	<b>SAP SE</b>	
<b>Education:</b>	Bachelor's degree or higher in one of the following areas: Computer Science, Engineering, Information Technology, Business Information Technology, Mathematics, Natural Sciences or comparable.	
<b>Professional Experience:</b>	2-3 years hands-on experience as SAP Basis Consultant to understand tasks and processes in operations	
<b>Additional Qualifications:</b>	<ul style="list-style-type: none"> <li>• Good Background in SAP technology and products – especially profound knowledge in SAP NetWeaver Administration and Operations and cross-dependencies like integration</li> <li>• Service mindset and attitude to go for customer success</li> <li>• Be a team player and open minded for new ideas, willing to learn and share our knowledge with others</li> <li>• Good written and verbal communication skills</li> <li>• Good presentation skills</li> <li>• Willingness to work in a multi-cultural team environment</li> </ul>	
<b>Division / Department, Place:</b>	Technical Service Management for ECS Nestlé: Nestlé has setup a transformation program called Journey to Cloud (J2C). A cornerstone of this transformation is to consume the entire SAP landscape as SaaS provided by SAP. Our team will work dedicated for Nestlé and will operate the entire Nestlé SAP landscape with more than 80 productive systems and several of the largest HANA-based systems. The TSM team covers all reactive tasks from L1-L4 IT support and works proactively with our subject matter experts to improve processes and implement lessons learned to avoid incidents from happening again. Finally, our technical landscape owners are contributing to the whole system lifecycle, from early assessment to the build phase, during handover to the customer and later operations, preparing the ground for seamless operation and becoming the E2E responsible for the environments towards Nestlé.	
<b>Assignment / Area of Activity:</b>	<ul style="list-style-type: none"> <li>• As we have many areas of work you can work based on your interests and skills</li> <li>• Work proactively on performance topics to improve the end-user experience and customer satisfaction</li> <li>• Help developing and improving our knowledge base to support all our teams in 4 locations worldwide</li> <li>• Optimize our processes for more efficiency and robustness how we operate in the environments</li> <li>• Enhance your technical skills and experience in working as L2/L3 IT support as foundation for your way to become a technical expert</li> <li>• As we are a new team and still in ramp up phase, there is always room for improvement and additional efficiency, so we are looking for your ideas to become better.</li> </ul>	
<b>Remarks:</b>	-	
<b>Preferred Nationality:</b>	Kenya, South Africa, Nigeria	